#### C.1 BACKGROUND

Defense Intelligence Agency (DIA) provides strategic all source analysis on all facets of regional militaries, security forces, and associated political apparatuses to include equipment for all conventional and unconventional forces operating on the land, sea, air, space, and cyberspace warfighting domains. Further, DIA provides strategic all source analysis on topics such as Command, Control, Communications, Computers, and Intelligence (C4I); cyber; terrorists/insurgent organizations; and transnational organized crime organizations, networks, and operating environments to include critical military and civilian infrastructures, such as telecommunications.

DIA provides analytic support for a number of geographical regions, including the Americas, Asia Pacific, Europe Eurasia, the Middle East, and Africa. DIA provides direct support to Combatant Commands (CCMDs), Department of Defense (DoD), and United States (U.S.) national leadership to address issues related to policy, planning, and military operations.

#### C.1.1 PURPOSE

The purpose of this procurement is to support DIA in efforts to increase situational awareness and enhance strategic production on military, political, and security related issues for regions including the Americas, Asia Pacific, Europe Eurasia, the Middle East, and Africa. This procurement will assist DIA with reducing strategic surprise and aid discussions and decisions affecting U.S. national and DoD policy, planning, and military operations. The procurement will contribute to integration efforts across multiple DIA organizations to maximize production efforts and create efficiencies through increased coordination and transparency.

#### C.1.2 AGENCY MISSION

DIA's mission is to provide intelligence on foreign militaries and operating environments that delivers decision advantage to prevent and decisively win wars.

### C.2 SCOPE

This TO will provide support to the following DIA organizations:

- a. Integrated Intelligence Centers (Centers):
  - 1. Americas Regional Center (AMRC)
  - 2. Asia/Pacific Regional Center (APRC)
  - 3. Europe/Eurasia Regional Center (EERC)
  - 4. Middle East and Africa Regional Center (MARC)
- b. Offices:
  - 1. Analytic Development Office (ADO)
  - 2. Defense Resources and Infrastructure (DRI)
  - 3. Executive Production and Dissemination (EPD)
- c. Task Forces:
  - 1. Afghanistan-Pakistan Task Force (APTF)

The primary places of performance are the DIA site located at JBAB and at other Government facilities in the National Capital Region (NCR) to include locations throughout Maryland (MD) and Virginia (VA). Support in other regions, both in the Continental United States (CONUS) and Outside Continental United States (OCONUS) may be required as mission dictates. It is anticipated that long-distance travel, to include deployments of up to six months in OCONUS may be required to perform some tasks under the Performance Work Statement (PWS).

The scope of the TO includes the following functional areas:

- a. Intelligence Production
- b. Regional Assessments
- c. Infrastructure and Logistics Assessments
- d. C4I and Cyberspace Assessments
- e. Business Area Support and Project Management

#### C.3 CURRENT ENVIRONMENT

The operating environment for this TO falls under two DIA organizations, the Deputy Director (DD) and the Directorate for Analysis (DI). The DD oversees the Centers (i.e., APRC, EERC, MARC, AMRC) and the APTF. The DI oversees the Offices: ADO, DRI, and EPD.

Historical information on the type and volume of products produced by each center, region, and task force is provided in Section J Attachment R.

#### C.4 OBJECTIVE

The objective of this TO is to provide support to the DIA's Centers, Offices, and the APTF within the DD and DI. Specifically, this includes the following:

- a. Produce strategic all source analysis products and assessments across multiple disciplines, including regional stability, foreign military and security forces, insurgent organizations, counterterrorism, and counterintelligence, to create high value actionable intelligence and warning products that meet Intelligence Community Directives (ICD) 203 and Intelligence Community (IC) standards (Section J, Attachment BB).
- b. Produce strategic all source analysis products and assessments on foreign military and civilian infrastructures and the defense-related resources that underpin a nation's military capabilities including transportation, logistics, defense economics, energy systems, arms trade, defense industries, and the operational environment.
- c. Provide strategic all source assessments on foreign countries, foreign national C4I, Foreign Defense Cyberspace Intelligence (DCI), and Foreign Use of the Cyberspace Domain.
- d. Provide intelligence visualization, dissemination, and business analytic services to the analytic workforce consistent with standards developed by DIA.

## C.5 TASKS

The following tasks are in support of this TO and are detailed below:

- a. Task 1 Provide Program Management
- b. Task 2 Transition-In

- c. Task 3 Transition-Out
- d. Task 4 Regional All Source Intelligence Analysis Support
- e. Task 5 Intelligence Planning
- f. Task 6 C4I and Cyberspace Assessments
- g. Task 7 Open Source Intelligence (OSINT) Analysis
- h. Task 8 Provide Business Area Support
- i. Task 9 Intelligence Design and Dissemination (Optional)
- j. Task 10 Provide Infrastructure and Logistics Assessments (Optional)
- k. Task 11 Surge Support (Optional)

#### C.5.1 TASK 1 – PROVIDE PROGRAM MANAGEMENT

The contractor shall provide program management support under this TO. This includes the management and oversight of all activities performed by contractor personnel, including subcontractors, to satisfy the requirements identified in this PWS. The contractor shall identify a Program Manager (PM) by name who shall provide management, direction, administration, quality assurance, and leadership of the execution of this TO.

#### C.5.1.1 SUBTASK 1 – ACCOUNTING FOR CONTRACTOR MANPOWER REPORTING

The contractor shall report ALL contractor labor hours (including subcontractor labor hours) required for performance of services provided under this contract for the DIA via a secure data collection site. The contractor shall completely fill in all required data fields using the following web address: http://www.ecmra.mil/.

Reporting inputs will be for the labor executed during the period of performance during each Government Fiscal Year (FY), which runs October 1 through September 30. While inputs may be reported any time during the FY, all data shall be reported no later than October 31 of each calendar year. Contractors may direct questions to the support desk at: http://www.ecmra.mil/.

Contractors may use Extensible Markup Language (XML) data transfer to the database server or fill in the fields on the website. The XML direct transfer is a format for transferring files from a contractor's systems to the secure web site without the need for separate data entries for each required data element at the website. The specific formats for the XML direct transfer may be downloaded from the web.

#### C.5.1.2 SUBTASK 2 – COORDINATE A PROJECT KICK-OFF MEETING

The contractor shall schedule, coordinate, and host a Project Kick-Off Meeting at the location approved by the Government (Section F, Deliverable 02). The meeting will provide an introduction between the contractor personnel and Government personnel who will be involved with the TO. The meeting will provide the opportunity to discuss technical, management, and security issues, and travel authorization and reporting procedures. At a minimum, the attendees shall include Key contractor Personnel, representatives from the directorates, other relevant Government personnel, and the FEDSIM Contracting Officer's Representative (COR).

At least three days prior to the Kick-Off Meeting, the contractor shall provide a Kick-Off Meeting Agenda (Section F, Deliverable 01) for review and approval by the FEDSIM COR and

the DIA Technical Point of Contact (TPOC) prior to finalizing. The agenda shall include, at a minimum, the following topics/deliverables:

- a. Points of contact (POCs) for all parties
- b. Draft Project Management Plan (PMP) (Section F, Deliverable 06) and discussion including schedule, tasks, etc.
- c. Personnel discussion (i.e., roles and responsibilities and lines of communication between contractor and Government)
- d. Staffing Plan and status
- e. Transition-In Plan (Section F, Deliverable 10) and discussion
- f. Security discussion and requirements (i.e., building access, badges, Common Access Cards (CACs))
- g. Invoicing requirements
- h. Transition discussion
- i. Quality assurance

The Government will provide the contractor with the number of Government participants for the Kick-Off Meeting and the contractor shall provide sufficient copies of the presentation for all present.

The contractor shall draft and provide a Kick-Off Meeting Minutes Report (Section F, Deliverable 05) documenting the Kick-Off Meeting discussion and capturing any action items.

## C.5.1.3 SUBTASK 3 – PREPARE A MONTHLY STATUS REPORT (MSR)

The contractor shall develop and provide an MSR (Section J, Attachment F) (Section F, Deliverable 03). The MSR shall include the following:

- a. Activities during reporting period, by task (include on-going activities, new activities, and activities completed, and progress to date on all above mentioned activities). Each section shall start with a brief description of the task.
- b. Statistics on Intelligence Products (include number of reports and products produced, type of reports and products, organizations supported, etc.).
- c. Problems and corrective actions taken. Also include issues or concerns and proposed resolutions to address them.
- d. Personnel gains, losses, and status (security clearance, etc.).
- e. Government actions required.
- f. Schedule (show major tasks, milestones, and deliverables; planned and actual start and completion dates for each).
- g. Summary of trips taken, conferences attended, etc. (attach Trip Reports to the MSR for reporting period).
- h. Accumulated invoiced cost for each CLIN up to the previous month.
- i. Projected cost of each CLIN for the current month.

#### C.5.1.4 SUBTASK 4 – CONDUCT AND ATTEND PROJECT MEETINGS

The contractor shall conduct, attend, and participate in various project- and program-related meetings. These meetings may include, but are not limited to, Integrated Project Team (IPT)

brainstorming sessions, program management reviews, technical status reviews, document reviews, and contract status reviews. Meetings shall be conducted at both the contractor and Government facilities. The contractor PM shall provide minutes of these meetings, including attendance, issues discussed, decisions made, and action items assigned, to the FEDSIM COR within five workdays following the meeting (Section F, Deliverable 05).

- a. Conduct quarterly Program Management Review (PMR) meetings. As a part of the review, the contractor shall be prepared to explain the reasoning, assumption, and methodologies in arriving at particular conclusions, recommendations, or alternatives in the accomplishment of the tasks required by the TO. The contractor shall have Key Personnel available to support the PMR. Subcontractors shall attend PMR meetings when required to address key elements. The contractor shall prepare the PMR agenda, meeting minutes, and presentation material. PMRs shall be conducted no less than quarterly; however, more frequent PMRs may be required. The PMR is historically attended by an average of 10-20 total stakeholders, to include contractor personnel.
- b. Attend IPT meetings. The contractor shall attend and participate in IPT meetings to be conducted throughout the entire TO. IPT meetings shall provide a forum suitable for maintaining a continuous interchange of ideas and issues, and identifying and resolving potential problem areas. All IPT meetings shall be documented in meeting minutes by the contractor.
- c. Convene Technical Status Meetings. The contractor PM shall convene Technical Status Meetings (Section F, Deliverable 04) for each DIA organization with the FEDSIM COR, DIA TPOC, and other Government stakeholders. The purpose of this meeting is to ensure all stakeholders are informed of the MSR and monthly activities affecting their organization, provide opportunities to identify other activities and establish priorities, and coordinate resolution of identified problems or opportunities. Frequency for the Technical Status Meetings will occur at least quarterly, but may be required monthly based on each organization's need. All Technical Status meetings shall be documented in meeting minutes by the contractor (Section F, Deliverable 05).

## C.5.1.5 SUBTASK 5 – PREPARE A PROJECT MANAGEMENT PLAN (PMP)

The contractor shall document all support requirements in a PMP. The contractor shall provide the Government with a draft PMP (Section F, Deliverable 06) on which the Government will make comments. The final PMP (Section F, Deliverable 07) shall incorporate the Government's comments.

#### The PMP shall:

- a. Describe the proposed management approach.
- b. Contain detailed Standard Operating Procedures (SOPs) for all tasks.
- c. Include milestones, tasks, and subtasks required in this TO.
- d. Contain a staffing plan matrix (including all subcontractor personnel) with all personnel assigned to the TO and total aggregate Level of Effort (LOE) for all tasks.
- e. Provide for an overall Work Breakdown Structure (WBS) with a minimum of three levels and associated responsibilities and partnerships between Government organizations.
- f. Describe in detail the contractor's approach to risk management under this TO.

- g. Describe in detail the contractor's approach to communications, including processes, procedures, communication approach, and other rules of engagement between the contractor and the Government.
- h. Include the contractor's Baseline QCP.

## C.5.1.6 SUBTASK 6 – UPDATE THE PROJECT MANAGEMENT PLAN (PMP)

The PMP is an evolutionary document that shall be updated annually at a minimum (Section F, Deliverable 08). The contractor shall work from the latest Government-approved version of the PMP.

#### C.5.1.7 SUBTASK 7 – PREPARE TRIP REPORTS

The Government will identify the need for a Trip Report when the request for travel is submitted (Section F, Deliverable 09). The contractor shall keep a summary of all long-distance travel including, but not limited to, the name of the employee, location of travel, duration of trip, and POC at travel location. Trip reports shall also contain Government approval authority, total cost of the trip, a detailed description of the purpose of the trip, and any knowledge gained. At a minimum, trip reports shall be prepared with the information provided in Section J, Attachment G.

#### C.5.2 TASK 2 – TRANSITION-IN

The contractor shall update the draft Transition-In Plan (Section F, Deliverable 10) provided with its proposal and provide a final Transition-In Plan as required in Section F (Section F, Deliverable 11). The contractor shall ensure that there will be minimum service disruption to vital Government business and no service degradation during and after transition. The contractor shall implement its Transition-In Plan upon Government approval of Final Transition-In Plan (Section F, Deliverable 11), and all transition activities shall be completed 90 calendar days after approval of final Transition-In Plan (Section F, Deliverable 11).

To assist in the proper routing of security packages, the contractor shall provide a Transition-In Security Status Report to the FEDSIM COR and DIA TPOC weekly (Section F, Deliverable 12) until all staff have been processed during the Transition-In period. The contractor shall coordinate the proper signature routing for all personnel by subtask and support activity. The Security Status Report at a minimum shall provide the following information:

- a. Name
- b. Task Area
- c. Subtask Area
- d. Labor Category (LCAT)
- e. Company/Sub-contractor name
- f. Assigned DIA Center/Office/Task Force
- g. Security package status (current signature routing trail)
- h. Indoctrination Date
- i. Status of any current security badges
- j. Current Status issues or setbacks.

### C.5.2.1 SUBTASK 2 – TRANSITION IN FOR OPTIONAL SUPPORT SERVICES

The contractor shall provide a minimum of 50 percent staffing within 30 days when optional support services are exercised, and 100 percent staffing within 90 days of exercising an option. The apportionment of the appropriate staff, until reaching full staffing level at 100 percent, shall be coordinated with, and approved by, the FEDSIM COR.

#### C.5.3 TASK 3 – TRANSITION-OUT

The contractor shall provide Transition-Out support when required by the Government. The Transition-Out Plan shall facilitate the accomplishment of a seamless transition from the incumbent to incoming contractor/Government personnel at the expiration of the TO. The contractor shall provide a draft Transition-Out Plan within six months of Project Start (PS) (Section F, Deliverable 13). The Government will work with the contractor to finalize the Transition-Out Plan (Section F, Deliverable 14) in accordance with Section E. At a minimum, this Transition-Out Plan shall be reviewed and updated on an annual basis (Section F, Deliverable 18). Additionally, the Transition-Out Plan shall be reviewed and updated quarterly during the final Option Period (Section F, Deliverable 15).

In the Transition-Out Plan, the contractor shall identify how it will coordinate with the incoming contractor and/or Government personnel to transfer knowledge regarding the following:

- a. Project management processes
- b. POCs
- c. Location of technical and project management documentation
- d. Status of ongoing technical initiatives
- e. Appropriate contractor to contractor coordination to ensure a seamless transition
- f. Transition of Key Personnel
- g. Schedules and milestones
- h. Actions required of the Government

The contractor shall also establish and maintain effective communication with the incoming contractor/Government personnel for the period of the transition via weekly status meetings or as often as necessary to ensure a seamless Transition-Out.

The contractor shall implement its Transition-Out Plan NLT six months prior to expiration of the TO.

### C.5.4 TASK 4 – REGIONAL ALL SOURCE INTELLIGENCE ANALYSIS SUPPORT

All source analysis fuses inputs from all levels and multiple intelligence disciplines in order to produce assessments meant to reduce strategic surprise and inform policy and DoD decision makers. In support of this task, the contractor shall perform strategic all source intelligence analysis in support of a designated geographical region and deliver to the Government for review and approval. A map of the regions is located in Section J, Attachment Z and a list of specific regional requirements is located in Section J, Attachment AA.

- a. The contractor shall organize and conduct strategic intelligence assessments by researching, evaluating, and integrating all source data in the production of strategic all source intelligence assessments.
- b. The contractor shall use information gained from multiple and varied sources to produce operational and/or strategic level assessments and products (Section F, Deliverables 17 and 18) that address regional defense relationships, strategies, goals, and intentions, and the factors, conditions, or other influences that contribute to or undermine national and regional stability, leading to or perpetuating hostilities within a nation-state, or among nations, indigenous groups, tribes, sub-state governments, and other entities that would affect U.S. national security interests or require immediate U.S. action. The contractor shall fuse strategic all source data and information into strategic all source intelligence products on topics including:
  - 1. Military and security forces
  - 2. Military C4I
  - 3. Military equipment
  - 4. Order of Battle
  - 5. Political and military leadership
  - 6. Regional stability
  - 7. Political issues to include non-state actors
  - 8. Insurgents and militant organizations
  - 9. Tribal/ethnic socio-cultural dynamics
  - 10. Human network analysis
  - 11. Counterterrorism
  - 12. Counterintelligence
  - 13. Cyber
  - 14. Social Media/Open Source
  - 15. Political Stability
  - 16. National Military Strategy
  - 17. Foundational
  - 18. Warning
  - 19. Transnational Organized Crime
  - 20. Nuclear Surety
- c. The contractor shall produce intelligence products (Section F, Deliverable 17) to meet planned or crisis support production requirements.
- d. The contractor shall provide specialized or unique data to support and augment all source analysis. Intelligence products shall conform to ICD 203/ IC standards (Section J, Attachment BB) and use DIA product lines.
- e. The contractor shall produce follow-on products (Section F, Deliverables 17 and 18) when required, including information papers, articles, and briefings (Section F, Deliverable 18) in the formats designated by the Government for DIA and DoD seniors, CCMDs, U.S. national level customers, and war-fighters.

f. The contractor shall provide personnel with language capabilities to support assessments, as directed by the Government. Language capabilities desired for each region are located in Section J. Attachment AA.

# C.5.4.1 SUBTASK 1 – ALL SOURCE POLITICAL/MILITARY AND MILITARY CAPABILITIES (MILCAP) ANALYSIS

- a. The contractor shall conduct strategic all source political and military analysis addressing military and security organizations and related issues within regions, countries, and or locations as designated by the Government.
- b. The contractor shall monitor existing events, regional political and military leadership, security and military forces capabilities and intentions, and order of battle; and produce strategic assessments and intelligence products to meet requirements as designated by the Government.
- c. The contractor shall provide strategic level products (Section F, Deliverable 17) on foreign military, security, and related political issues including, but not limited to:
  - 1. Foreign military organizations (including paramilitary and irregular warfare units)
  - 2. Maritime, Air, and Conventional forces (including capabilities and limitations)
  - 3. Command structure and force disposition
  - 4. Equipment, operations, and exercise facilities
  - 5. Supporting infrastructure and lines of communication
  - 6. Regional military capabilities and regional military commitments
  - 7. Military and related civilian leadership and leadership intentions
  - 8. Decision-making processes
  - 9. Defense and security policies
  - 10. Defense relations with the U.S. and other countries

#### C.5.4.2 SUBTASK 2 – FINANCIAL ANALYSIS (OPTIONAL – AMRC ONLY)

In support of AMRC, the contractor shall provide threat financial assessments (Section F, Deliverable 17) that fuse financial and transactional data from formal banking systems, financial reports, and other forms of reporting or intelligence. Assessments shall address defense analytic requirements, may focus on specific target threat countries or events, and may also include threat financiers, facilitators, and financial networks/operations associated with, but not limited to, terrorism, Counter-Drug (CD), narco-terrorism, counterintelligence, insurgency, proliferation, and operational activity which threaten U.S. national security interests.

The contractor shall process and exploit financial data through fusion methods and pattern analysis including flows analysis, network analysis, and statistical analysis. The contractor shall collaborate with DIA's National Media Exploitation Center (NMEC), performing financial forensic exploitation to identify and extract illicit organizations' finance data as contained in seized media. The contractor shall identify and extract relevant data, preferably from sources in relevant foreign languages, reflecting threat financial signatures The contractor shall identify collection gaps to guide further collection efforts.

The contractor shall perform finance network analysis, including fusing raw transactional data from all sources – NMEC, Law Enforcement, Financial Crimes Enforcement Network, Signals Intelligence (SIGINT) sources, Human Intelligence (HUMINT) collection, and open sources to understand payment relationships, revenue-generation, and money laundering methods. The contractor shall map threat finance network activities, and identify actors and methods for inclusion in finished intelligence assessments (Section F, Deliverable 17) and actionable target packages.

The contractor shall use IC Knowledge Management Tools (KMT) such as IC IT Enterprise (ITE) KMT to develop and analyze financial flow data as an end product (Section F, Deliverable 17) as well as publish financial assessments and narrative assessments, and summarize network analysis and related discoveries.

The contractor shall conduct analysis and apply Intelligence Collection Requirements (ICRs), Essential Elements of Information (EEIs), Priority Intelligence Requirements (PIRs), and search terms to a Document Exploitation (DOMEX) triage process.

# C.5.4.3 SUBTASK 3 – COUNTERNARCOTICS ANALYSIS (OPTIONAL – AMRC ONLY)

The Consolidated Counterdrug Database (CCDB) documents incidents of drug smuggling activities and includes the performance of CD efforts at all stages of interdiction from cueing and Detection and Monitoring (D&M), to hand-off and apprehension. The CCDB data has become essential for most strategic and national CD decision-making because of its Interagency (IA) endorsement, quantitative nature, consistency, and longevity. In support of AMRC:

- a. The contractor shall provide CCDB support in the transit and source zones by conducting open source research in foreign languages as required by region (Section J, Attachment AA) and creating reports (Section F, Deliverables 17 and 18) from the research.
- b. The contractor shall use statistical modeling and methodologies to determine drug flows and provide statistical analysis of drug movement data sets, trends based on these data sets, and assist in making projections and drug flow estimates.
- c. The contractor shall provide assessments of Transnational Organized Crime (TOC) to include TOC, CD and Drug Trafficking Organizations (DTOs), DTO operations, internal security, methods, organizational facilities, and personalities involved in drug production, processing, flow, and narco-terrorism.
- d. The contractor shall provide operational CD intelligence support both to DoD elements performing drug D&M missions and to law enforcement agencies involved in drug interdiction and anti-kingpin missions.
- e. The contractor shall perform continuous research, collection, predictive analysis, multimedia production, and dissemination to support Narcotics and Transnational Crime Support Center (NTC) requirements. The contractor shall focus on regions of the world and on functional topics including narcotics trafficking, terrorism, weapons proliferation, money laundering, and cyber threats.
- f. The contractor shall fuse all source intelligence and Law Enforcement Agency (LEA) data into actionable intelligence products (Section F, Deliverable 17) that support tactical and operational efforts for LEA/ IA mission partners.

- g. The contractor shall provide advisory support to NTC Director, NTC Senior Steering Committee (SSC), NTC Deputy Steering Committee (DSC), Senior Staff, Branch Chiefs, and analysts on Counternarcotics, Counter Threat Finance, Counter-Transnational Organized Crime, and LE investigatory and regulatory efforts.
- h. The contractor shall synthesize resources, information, and other inputs to effectively integrate and align components and Government interests and activities to achieve communitywide, national, or international priorities.
- i. The contractor shall provide support to the collaborative IA process, sharing information and analysis with the various IA partners (e.g., Department of Justice, the Drug Enforcement Administration, the Department of Homeland Security, Homeland Security Investigations, and the Department of the Treasury) as directed by the Government in order to target and disrupt networks that threaten U.S. national security interests.

#### C.5.5 TASK 5 – INTELLIGENCE PLANNING

- a. The contractor shall provide Intelligence Planning support for developing, coordinating, and overseeing all aspects of the Centers' support to CCMD planning activities. The contractor shall work in collaboration with other analysts, managers, and senior leaders in the Centers to develop intelligence assessments (Section F, Deliverable 17) in response to CCMD intelligence requirements.
- b. The contractor shall participate in the planning process following the Joint Operational Planning Process (JOPP), which consists of planning, initiation, mission analysis, Course of Action (COA) development, COA analysis and wargaming, COA comparison, COA approval, and plan or order development.
- c. The contractor shall provide input throughout all planning functions from translating strategic guidance, through concept and plan development, to plan assessments and associated functions.
- d. The contractor shall coordinate with applicable stakeholders to develop intelligence annexes to plans. Support of this subtask requires a working knowledge of the JOPP, Joint Operation Planning and Execution System (JOPES), and Adaptive Planning and Execution (APEX) planning formats and guidance.

### C.5.6 TASK 6 – C4I AND CYBERSPACE ASSESSMENTS

C4I and cyberspace assessments require knowledge of adversary strategy, doctrine, intent, telecommunications infrastructure (cyberspace), and capabilities including compromise of DoD networks or weapon systems, cyberattack methodologies, and vulnerabilities. The assessments require expertise across a full range of telecommunications networks and information systems to include industrial control systems, navigation aids and systems, and use of information operations.

### C.5.6.1 SUBTASK 1 – C4I SUPPORT

a. The contractor shall provide on-site functional and technical intelligence support to the DIA Centers including all source analysis (Section F, Deliverables 17 and 18) with an emphasis in foreign national C4I analysis in compliance with DIA's SOPs for the C4I Functional Production Area (FPA), DIA ADO, and ICD 203 and 206 (Section J, Attachments BB and CC) sourcing, analysis, and production standards.

- b. The contractor shall assist the Government in all source intelligence analysis and collection, assembling all available and relevant information, data, and knowledge obtained from multiple intelligence disciplines in situational awareness and in-depth knowledge (i.e., Foundational Intelligence) on foreign national C4I issues.
- c. The contractor shall provide finished intelligence products and intelligence database production (Section F, Deliverable 17) to support U.S. national decision makers and CCMDs with operational planning and analysis required to inform DoD policymakers with insight into key trends and issues that impact DoD's mission.
- d. The contractor shall advise, assist, and support in the research and production of all source C4I and telecommunications infrastructure intelligence analysis on foreign military's national C4I organizations, systems, processes, and technologies.
- e. The contractor shall provide analysis of foreign national C4I and telecommunications organizations and networks in support of DIA customer requirements.
- f. The contractor shall provide analysis of foreign national level C4I organizations, processes, and systems to identify potential vulnerabilities in redundancy, confidentiality, and system integrity.
- g. The contractor shall provide support for identifying, locating, and tracking deployment of foreign mobile signal, electronic warfare, and SIGINT units that support joint and/or national C4I functions.
- h. The contractor shall provide expert analysis of foreign military C4I exercises by identifying the C4I units, missions, assets, and purpose of the exercise. The contractor shall produce reports that compare and contrast new exercises with previous military C4I exercises.

## C.5.6.2 SUBTASK 2 – C4I MODERNIZED INTEGRATED DATABASE (MIDB) SUPPORT

- a. The contractor shall provide foundational/operational C4I and telecommunications intelligence support to assist the Government in providing functional oversight for DIA's C4I/ MIDB management.
- b. The contractor shall expand current MIDB data records to reflect the world's telecommunications and C4I installations and facilities; use all source analysis to discover the infrastructure; and create corresponding records within the MIDB.
- c. The contractor shall maintain and update existing C4I MIDB records and telecommunications installations, facilities, and networks in compliance with DIA's SOP for the C4I FPA, DIA ADO, and ICD 203 and 206 (Section J, Attachments BB and CC) sourcing, analysis, and production standards.
- d. The contractor shall perform bulk data uploads and updates of foreign civil telecommunications infrastructure that meets DIA data validation criteria, ICD 203 sourcing criteria, and avoids duplication/overwriting currently stored data.
- e. The contractor shall identify new data sets, validate the quality and reliability of the data set, format the data set for bulk load, and bulk load the information into MIDB via the Ground Motion Prediction Equations (GMPE) tool.
- f. In accordance with the DIA C4I SOP for the C4I FPA, the contractor shall update Intelligence Confidence Level 1-6 records in accordance with the validation requirements for location, function, subordination, and operational status of the facility. An error in any

one of these validation components will invalidate the record. Validation is an analytic process where DIA C4I functional experts will evaluate records on a pass/fail basis. The four validation elements are defined below:

- 1. **Location:** This element validates whether the MIDB facility coordinate falls within the actual facility boundary, and whether the primary reference graphic matches both the geo-coordinates and the actual facility outline. The coordinate should be derived from a source such as Controlled Image Base (CIB) or the Digital Point Positioning Database (DPPDB), whenever possible.
- 2. **Function:** This element validates whether the MIDB record remarks and assigned category code accurately reflect the facility function.
- 3. **Subordination:** This element validates whether the MIDB record remarks, organization fields, and assigned category code accurately reflect the subordination of the facility.
- 4. **Operational Status:** This element validates whether the facility operational status is accurately reflected in the remarks and data fields.
- g. The contractor shall populate the intelligence database with network information that meets ICD 203 (Section J, Attachment BB) requirements and DIA data validation criteria for location, function, subordination, and operational status.
- h. The contractor shall ensure communication pathways are properly connected to endpoints.

### C.5.6.3 SUBTASK 3 – CYBER SUPPORT

- a. The contractor shall provide on-site functional and technical intelligence support to the DIA Integrated Intelligence Integration Centers including all source analysis (Section F, Deliverables 17 and 18) with an emphasis in foreign national Cyber MILCAP and Foreign Use of the Cyberspace Domain analysis in compliance with DIA's SOP for the Cyber FPA, DIA ADO, and ICD 203 and 206 (Section J, Attachments BB and CC) sourcing, analysis, and production standards.
- b. The contractor shall assist the Government in all source intelligence analysis and collection, assembling all available and relevant information, data, and knowledge obtained from multiple intelligence disciplines in situational awareness and in-depth knowledge (i.e., Foundational Intelligence) on foreign Cyber MILCAP and Foreign Use of the Cyberspace Domain issues.
- c. The contractor shall provide finished intelligence products and intelligence database production (Section F, Deliverable 17) to support U.S. national decision makers and CCMDs with operational planning and analysis required to inform DoD policymakers with insight into key trends and issues that impact DoD's mission.
- d. The contractor shall advise, assist, and support in the research, production, and creation of all source cyberspace infrastructure intelligence analysis (Section F, Deliverables 17 and 18) on foreign military's national cyberspace organizations, systems, processes, and technologies.
- e. The contractor shall provide analysis of the organizations and units within the organization that are performing cyber operations to include:
  - 1. Placing foreign use of the cyber domain in context with other domains, means, and methods at their disposal.

- 2. Identifying critical foreign network activities that, if disrupted, cannot be readily replaced by other means at their disposal.
- 3. Analyzing the cyber means, methods, and access employed by state and non-state actors in support of their critical functions of logistics, leadership, weapons, logistics, finance, recruitment, propaganda, etc.
- 4. Analyzing the full range of foreign cyber capabilities to include strategy, doctrine, and intent for cyber operations and capabilities to include cyber tools (e.g., remote, air-gap, botnets, intrusion detection, etc.) and access methods (e.g., on-site access, remote access, insider access, supply chain access, etc.) employed.
- 5. Analyzing the ability of foreign governments to identify, track, and disrupt state and non-state actor Internet activities within the borders of the nation state.
- 6. Identifying the operating location of the units and their primary internet access point or means.
- f. The contractor shall produce vector map products (Section F, Deliverable 17) and conduct network analysis using geo-enabling processes.
- g. The contractor shall provide training and technical expertise, to assist Government analysts in the Centers for the state and non-state actor use of the cyber domain mission.

## C.5.6.4 SUBTASK 4 – CYBER MODERNIZED INTEGRATED DATABASE (MIDB) SUPPORT

- a. The contractor shall provide foundational/operational cyberspace intelligence support to both DoD elements and assist Government leads in providing functional oversight for DIA's MIDB management.
- b. The contractor shall expand current MIDB inventory data records to reflect the world's cyberspace installations and facilities; use all source analysis to discover the infrastructure; and create corresponding records within the MIDB.
- c. The contractor shall maintain and update existing cyber MIDB records including installations, facilities, and networks in compliance with DIA's SOP for the Cyber FPA, DIA ADO, and ICD 203 and 206 (Section J, Attachments BB and CC) sourcing, analysis, and production standards.
- d. In accordance with the DIA FPA, the contractor shall update Intelligence Confidence Level 1-6 records in accordance with the validation requirements for location, function, subordination, and operational status of the facility. An error in any one of these validation components will invalidate the record. Validation is an analytic process where DIA cyber functional experts will evaluate records on a pass/fail basis. The four validation elements are defined below:
  - 1. **Location:** This element validates whether the MIDB facility coordinate falls within the actual facility boundary, and whether the primary reference graphic matches both the geo-coordinates and the actual facility outline. The coordinate should be derived from a source such as CIB or the DPPDB whenever possible.
  - 2. **Function:** This element validates whether the MIDB record remarks and assigned category code accurately reflect the facility function.

- 3. **Subordination:** This element validates whether the MIDB record remarks, organization fields, and assigned category code accurately reflect the subordination of the facility.
- 4. **Operational Status:** This element validates whether the facility operational status is accurately reflected in the remarks and data fields.
- e. The contractor shall populate the intelligence database with network information that meets ICD 203 requirements and DIA data validation criteria for location, function, subordination, and operational status.
- f. The contractor shall ensure communication pathways are properly connected to endpoints.

### C.5.7 TASK 7 – OPEN SOURCE INTELLIGENCE (OSINT) ANALYSIS

OSINT is acquired through the exploitation of publicly available information in all forms including verbal, written, or imagery both electronically and hard copy. This type of work can be accomplished by formally trained and experienced all source, OSINT, data mining, or research personnel; individuals without a clearance can be used to perform this work with Government approval. Examples of publicly available information may include state or privately owned newspapers, news broadcasts, military publications, industry publications, trade publications, science/technology publications, educational/research and development publications, medical journals, travel publications, economic publications, websites, online forums, blogs, and social media.

- a. The contractor shall conduct OSINT analysis using publicly available information in all possible forms and sources to create standalone information and analytic products (Section F, Deliverables 17 and 18) using a qualitative and quantitative process. These products will be used to educate and inform personnel unfamiliar with a particular topic or country/region and/or to supplement strategic all source analysis. Topics will and sources may be designated by the Government but typically will address regional, country, or local political issues, personalities, and/or military strategy, doctrine, intent, capabilities, leadership, and actions.
- b. The contractor shall provide oversight and consistent direction on each project by cleared and experienced all source analysts capable of interaction with Government leads.
- c. The contractor shall provide, when designated by the Government, language capability and/or access to an approved machine translation capability.

#### C.5.8 TASK 8 – PROVIDE BUSINESS AREA SUPPORT

Business area support consists of analytic-enabling functions that facilitate the production and dissemination of all source intelligence. Support includes preparing products for release; performing knowledge management; tracking tasks assigned to a Center, Office, or Task Force; and aiding personnel who are preparing for deployment, deployed, or travelling.

#### C.5.8.1 SUBTASK 1 – TECHNICAL EDITING

a. The contractor shall provide technical editing services for intelligence products (Section F, Deliverable 19). The contractor shall provide a detailed review and make changes to the products digitally using Government-furnished applications to include:

- 1. Editing for proper grammar, punctuation, and syntax.
- 2. Adjusting text for logic, clarity, and consistency.
- 3. Ensuring style is consistent with the DIA Style Manual for Intelligence Production and format adheres to appropriate templates.
- 4. Reviewing and editing tables, tone boxes, and graphics, and ensuring the content supports and is consistent with the accompanying text.
- 5. Ensuring products comply with DNI/DIA sourcing requirements and Security Markings Program classification/declassification markings.
- b. The contractor shall provide explanations for edits and negotiate revisions with authors as needed.
- c. The contractor shall ensure that products (Section F, Deliverable 19) contain proper classification markings and warnings in accordance with authoritative guidance and IC standards.

#### C.5.8.2 SUBTASK 2 – KNOWLEDGE MANAGEMENT SUPPORT

- a. The contractor shall provide knowledge management support to enable information sharing among analysts and organizations by shaping workflow/processes.
- b. The contractor shall use Government-furnished, centralized, and peripheral databases/records management systems and provide reports on performance/usage metrics.
- c. The contractor shall perform information management functions, to include:
  - 1. Posting, editing, distributing, and maintaining appropriate content on classified and unclassified website/portals.
  - 2. Organizing data, establishing file structures, and ensuring information is captured and stored in locations accessible to authorized users.
  - 3. Ensuring proper security protocols are used to protect classified, proprietary, and personally-identifiable information.
- d. The contractor shall use various Government-furnished systems and programs such as Microsoft (MS) SharePoint to search, discover, store, and retrieve data.
- e. The contractor shall use Government-furnished tools to build, update, and maintain databases which could be used to produce stand alone products and/or used to support all source analytic production.
- f. The contractor shall develop metrics from designated databases or data sets and prepare reports and presentations with the metrics.

#### C.5.8.3 SUBTASK 3 – RELEASABLE INTELLIGENCE PRODUCTION SUPPORT

- a. The contractor shall support DIA's Foreign Disclosure Officers by contributing to the releasable intelligence production process (Section F, Deliverable 19).
- b. The contractor shall review finished intelligence products (Section F, Deliverable 19) for compliance with U.S. national release policies, laws, and procedures for disclosure to foreign governments, international organizations, and coalition partners.
- c. The contractor shall use a Government-furnished system to capture and track the production of products for release to foreign entities. The format for the logging system/database will be provided by the Government.

d. The contractor shall have completed a DoD-approved Foreign Disclosure Officer Course. In addition, the contractor shall utilize analytical research tools (i.e., Tripwire Analytical Capability (TAC), Record Message Traffic (RMT), etc.) and various foreign disclosure request mechanisms (e.g., CIA's iShare, NSA's FORREL, etc.) to facilitate the release of intelligence products.

## C.5.8.4 SUBTASK 4 – TASK MANAGEMENT

- a. The contractor shall use Government-furnished system to receive, log, assign, track, and monitor tasks assigned to the Center, Office, or Task Force.
- b. The contractor shall ensure tasks are received, logged, and assigned to the appropriate sections/personnel for completion.
- c. The contractor shall monitor task progress and ensure tasks will be completed on time and, if necessary, coordinate with the requester for additional time or clarity.
- d. The contractor shall close out completed tasks in the designated database or system and ensure the customer receives the requested production.

## C.5.8.5 SUBTASK 5 – ORGANIZATIONAL SUPPORT

- a. The contractor shall provide support for all officially designated Center, Office, and Task Force meetings, conferences, and capstone events. The contractor shall create read-ahead documents, set up and run equipment, escort attendees, and coordinate with DIA security to ensure participants can access the designated location. The contractor shall build read books required for official functions or meetings.
- b. The contractor shall provide support to all Center, Office, and Task Force personnel required to travel. The contractor shall enter data into the Defense Travel System (DTS) and make necessary reservations for travelers. At the conclusion of travel, the contractor shall assist the traveler with completing and submitting the necessary documentation in DTS to ensure the traveler and the Government travel charge card are properly reimbursed. The contractor shall maintain a log/metrics of all personnel traveling and travel claims filed and closed.
- c. The contractor shall support the designated Center, Office, and Task Force with administrative functions and deployment processes.
- d. The contractor shall provide support to civilian, military, and contractor personnel within the designated Center, Office, and Task Force who are preparing to deploy or are forward deployed to OCONUS locations.
- e. The contractor shall coordinate with directorate and DIA deployment managers to schedule training, maintain rosters, maintain databases, and coordinate all theater specific required forms for deploying personnel.

## C.5.9 TASK 9 – INTELLIGENCE DESIGN & DISSEMINATION (OPTIONAL)

The contractor shall use Government-Furnished Equipment (GFE) to provide localized intelligence visualization, dissemination, and business analytic services to the analytic workforce consistent with standards provided by the Design and Dissemination Division (D3).

## C.5.9.1 SUBTASK 1 – INTELLIGENCE DISSEMINATION (OPTIONAL)

- a. The contractor shall ensure the timely, accurate, and complete generation and modification of intelligence product metadata (Section F, Deliverable 20) consistent with Government-approved standards. The contractor shall produce product metadata in the following formats: IC Hypertext Markup Language (HTML), IC Microsoft Project (MSP) Extensible Markup Language (XML), and North Atlantic Treaty Organization (NATO) XML.
- b. The contractor shall use Government-specified tools to generate and modify product metadata. The Government currently uses the following tools:
  - 1. Government-developed macro-based solution called the Document Dissemination Tool (DDT)
  - 2. Government-developed Create Organize Retrieve and Evaluate (CORE) tool
  - 3. Government-developed DIA Product Control Numbering Database (PCN DB)
  - 4. MS Office Suite
- c. The contractor shall perform cross-domain product (and associated material) dissemination on the following networks: Joint Worldwide Intelligence Communications System (JWICS), Capitol Network (CAPNET), Secret Internet Protocol Router Network (SIPRNet), Stone Ghost and United States Battlefield Information Collection and Exploitation Systems (USBICES), and other Government-specified networks, as directed.
- d. The contractor shall use Government-specified technology to move intelligence products and associated files including CD/DVD burners, Information Support Server Environment (ISSE) Guard, Department of Defense Intelligence Information Systems (DODIIS) One-Way Transfer Service (DOTS), Multi-Domain Dissemination System (MDDS), and Cross Domain Intelligence Release (CDIR).
- e. The contractor shall perform product registration into the following intelligence repositories: Defense Intelligence Online (DIO), CORE, PCN DB, NATO Common Card Catalog, Library of National Intelligence (LNI), and other Government-specified repositories, as directed.
- f. The contractor shall perform timely and accurate determination of the list of authorized recipient agencies of DIA's finished intelligence. The contractor shall assist analytic producers and consumers to ensure compartmented derivatively classified intelligence production receives the broadest authorized dissemination.
- g. The contractor shall perform quality control over intelligence products (Section F, Deliverable 20), verifying that DIA standards for publication are satisfied and products are forwarded to the Government lead for final approval. Standards include:
  - 1. Controlled Access Program Coordination Office (CAPCO) Classification Guidance (Section J, Attachment GG)
  - 2. Directorate for Analysis (DI) Classification Guide (provided post-award)
  - 3. ICS 500-21 Tagging Intelligence and Intelligence related information (Section J, Attachment FF)
  - 4. ICD 501 Intelligence Discovery Standards
  - 5. ICD 206 Intelligence Sourcing Standards (Section J, Attachment CC)

#### C.5.9.2 SUBTASK 2 – INTELLIGENCE VISUALIZATION (OPTIONAL)

- a. The contractor shall provide visualization and document layout support to the production of DIA's analytic intelligence products (Section F, Deliverable 20).
- b. The contractor shall use Government-specified technology to produce graphic design content, cartographic products, and interactive graphical content, video content, analytic product templates, and marketing content. The Government currently uses the following suite of tools to perform work associated with intelligence visualization:
  - 1. Adobe Creative Suite (InDesign, Photoshop, Illustrator, AfterEffects, Premiere, and Flash)
  - 2. Map Publisher
  - 3. MS Office Suite
  - 4. The Government also creates interactive graphics using HTML, Cascading Style Sheets (CSS), Java Script, angular.js, d3.js, and leaflet.js, among other modern web languages and tools.
- c. The contractor shall provide illustrations to support finished intelligence products (Section F, Deliverable 20).
- d. The contractor shall develop dynamic media content, to include video, in support of defense intelligence needs. The contractor shall produce graphics and dynamic content in accordance with DIA established standards published within the D3 Style Guide (Section F, Deliverable 20). The contractor shall design graphics consistent with industry standard design methodologies including: Grid Structures, typographic Visual hierarchies, Color Theory, and Gestalt.
- e. The contractor shall produce podcasts and/or audio segments for the purpose of presenting finished intelligence (Section F, Deliverable 20).
- f. The contractor shall design cartographic content in support of DIA's analytic intelligence products. The contractor shall provide product layout assistance consistent with DIA formatting, style guide, and branding standards (Section F, Deliverable 20).
- g. The contractor shall develop web products to present dynamic content to intelligence users in real time (Section F, Deliverable 20).
- h. The contractor shall provide user experience/user interface expertise for development of interactive graphics and web products (Section F, Deliverable 20).
- i. The contractor shall develop a means for determining how users interact with multimedia graphics and for improving future graphics (Section F, Deliverable 20).
- j. The contractor shall provide support to analysts to create video briefings for the purpose of presenting finished intelligence. The contractor shall assist analysts with storyboarding their analysis for presentation in interactive or video format. The contractor shall provide design assistance to analysts, providing design options to best illustrate analytic assessments (Section F, Deliverable 20).

#### C.5.9.3 SUBTASK 3 – BUSINESS ANALYTICS (OPTIONAL)

- a. The contractor shall perform ad hoc and recurring business analytic support to include:
  - 1. Business process mapping of intelligence-related activities.
  - 2. Performance measures of intelligence-related activities.

- 3. Statistical analysis of intelligence-related activities.
- 4. Process improvement analysis.
- b. The contractor shall perform standing and ad hoc intelligence production, performance, and consumer usage statistical analysis related to the Defense Intelligence Online, SOURCE (DIA internal website), and IntelTrak capabilities. The contractor shall conduct statistical analysis to measure production, performance, and usage of the services and products provided by DIA.
- c. The contractor shall perform record keeping functions, ensuring all visualization and production activities such as visualization requests, product formatting metadata tagging, and dissemination are captured within the relevant database.
- d. The contractor shall assist in monitoring efficiency of production activities. The contractor shall assist in the data entry of production and usage information for the purposes of business analytics. The contractor shall assist in the development, deployment, analysis, and communication of customer surveys.

# C.5.9.4 SUBTASK 4 – SENIOR LEADERSHIP SEMINAR VISUALIZATION SUPPORT (OPTIONAL)

- a. The contractor shall provide creative services (Section F, Deliverable 20) related to marketing and production of Senior Leadership Seminars or other analytic events validated by the D3to include:
  - 1. Developing communication campaigns.
  - 2. Design consultation.
  - 3. Visual content production.

# C.5.10 TASK 10 – PROVIDE INFRASTRUCTURE AND LOGISTICS ASSESSMENTS (OPTIONAL)

- a. The contractor shall provide all source intelligence analysis and collection, assembling all available and relevant information, data, and knowledge obtained from multiple intelligence disciplines (Section F, Deliverable 17) for the Infrastructures and Resources Analysis Program (IRAP). Infrastructure and logistics assessments consist of all source intelligence research, knowledge base development, and analysis and reporting on military and civilian infrastructures, supply chains, systems, and resources. The contractor shall perform analysis on all parts of infrastructure systems to include:
  - 1. Transportation and logistics systems including, railroads, roads/highways, bridges, storage facilities, ports, and airfields.
  - 2. Energy infrastructures, systems, resources, facilities/installations, networks, and equipment. Energy infrastructures may include electric, power, oil, and gas production/generation, transmission, and distribution systems along with oil and gas reserves.
  - 3. Industrial facilities, including production and operations of significant foreign defense industries, both military and strategic.
  - 4. Economic systems, including resources of counties of interest, as provided by the Government.

- 5. Additional topics such as water resources, arms transfer, and military materiel identification.
- b. The contractor shall research and analyze all sources of data to produce intelligence reports (Section F, Deliverables 17 and 18) that inform customers of foreign resources, capabilities, intentions, and networks. The contractor shall organize and display data in charges, timelines, and/or graphs, as appropriate. The contractor shall, when necessary and as directed by the Government, obtain data from Government and/or commercial sources, verifying and performing quality control to ensure accuracy.
- c. The contractor shall analyze infrastructure networks and systems, both functional and logical, reporting relationships to identify vulnerabilities and weaknesses. The contractor shall build network depictions and integrate data across the infrastructure enterprise to identify interdependencies, weaknesses, and resource allocations.
- d. The contractor shall research all information and intelligence sources to identify key characteristics and capabilities related to military and civilian infrastructure. The contractor shall develop or update specialized knowledge bases of capabilities specific to military and/or civilian infrastructures and resources. The contractor shall research, review, update, and/or create records and maintain current database holdings to identify key characteristics and capabilities related to military and civilian infrastructure and resources.

# C.5.10.1 SUBTASK 1 – DEFENSE CRITICAL INFRASTRUCTURE PROGRAM (OPTIONAL)

- a. The contractor shall conduct a coordinated all source analytic effort to examine the full-threat spectrum in support of the Defense Critical Infrastructure Program (DCIP) and the DoD Warning Program with respect to critical infrastructure topics. The contractor shall analyze and assess foreign countries' strategic and military industrial sectors to include industrial supply networks, cooperative arrangements with foreign defense industries, and reliance on foreign technologies. Full-threat spectrum includes, but is not limited to, cyber capabilities, strategic military weapons, ballistic missile defense, domestic terrorists, transnational terrorists, and foreign intelligence operations.
- b. The contractor shall identify DCIP-related terrorist threat knowledge gaps and intelligence shortfalls; and validate existing collection strategy, requirements, and methodology including counterintelligence efforts. The contractor shall develop indicators that identify intentions, capabilities, programs, or actions of potential terrorism actors targeting DCIP and related networks (Section F, Deliverable 17).
- c. The contractor shall produce intelligence assessments (Section F, Deliverable 17) on emerging threats to global undersea cables and supporting infrastructure specifically cable landing stations. The contractor shall maintain foundational intelligence and determine foreign actor's use of this infrastructure.

## C.5.11 TASK 11 – SURGE SUPPORT (OPTIONAL)

The Government anticipates surge support will be required on a case-by-case basis when there are specific events that require increased support. The Government reserves the right to exercise surge support services at any point in time during TO performance, in accordance with the terms and conditions of the contract. The contractor shall provide, as mission dictates, additional

support as part of a surge capability to perform the requirements as identified in Section C.5 of this PWS. The contractor shall identify in its PMP how it will acquire and deliver the additional personnel to support this surge capability.

The size and duration of surge support during the TO period of performance will be determined at the time of occurrence. The surge support shall not result in a decrease of support to other TO requirements unless approved by the FEDSIM CO and COR.